



GE Healthcare

GE Healthcare, Surgery
384 Wright Brothers Drive
Salt Lake City, Utah 84116
U.S.A.

Certified Mail Return Receipt Requested

URGENT RECALL NOTICE

PLEASE TAKE ACTION TO INFORM ALL USERS OF THE RELEVANT SYSTEM (S) OF THESE ISSUES AND HOW TO ADDRESS THEM

October 11, 2007

**To: Director/Manager of Radiology
Director of Surgery**

Subject: Product Safety Issues - InstaTrak 3500 Plus with the Cranial Application for Image Guided Surgery

Affected Products:

Our records indicate that your facility has one or more **InstaTrak 3500 Plus with the Cranial Application for Image Guided Surgery**

Potential Transmitter Arm Breakage:

GEHC OEC has received reports of the Mayfield-compatible transmitter arm for the InstaTrak 3500 Plus cracking and/or fracturing. This issue could result in a portion of the arm becoming detached from the unit and entering into the surgical field.

Interim Solution:

- 1. Customer should examine plastic end of transmitter arm for cracks or damage before and after use.**
- 2. If the transmitter arm exhibits any cracks or damage, **DO NOT USE** the transmitter arm and contact GEHC for return information.**
- 3. If customer has been steam-autoclaving transmitter arm and the arm shows no signs of cracks or damage, customer should use EtO (Ethylene Oxide Gas) sterilization instead.**
- 4. In addition, customer is advised to use care when handling or storing the transmitter arm to prevent possible structural damage.**

GEHC Surgery is actively investigating this issue to determine the cause of the breakage and possible solutions. GEHC Surgery will provide, a no charge, a solution to this issue when it becomes available.

If you have any questions or concerns regarding these issues, please do not hesitate to contact the service team for further information at 800-874-7378 option 8. Information is available at this number 24 hours per day, 7 days a week.



Pete McCabe
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Maria Frame
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